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# Ahmed Toqir

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## Summary

Hi

I'm Ahmed hu

Attentive Bus Driver with 4 years of experience in transportation roles. Adept in documenting all route and navigation information. Dedicated to safety and efficiency, illustrated through excellent driving history.

Licensed Bus Driver of 3 years, accurately following predetermined navigation routes to safely complete public transportation duties. Focused and dependable with demonstrated history of proactively prioritising passenger needs.

Focused Bus Driver bringing 5 years of experience in transportation. Well-versed in inspecting buses and equipment to ensure consistent safe operation. Aims to contribute immediate value through an unwavering work ethic and dedication to quality transport services.

Transport professional skilled in operating passenger vehicles, maintaining safety and meeting daily schedule targets. Focused on passenger satisfaction and impeccable service. Brings record of clean driving and dependable performance.

Careful Homemaker knowledgeable about safe driving practices and roadway rules. Dedicated to passenger comfort and satisfaction and always ready to help individuals with special needs. Reliable in meeting route deadlines and keeping vehicle in optimum condition.

Confident Homemaker successful at increasing monthly revenue using insightful marketing strategies and aggressive product development. Skilled at understanding customer and employee requests and meeting needs. Furthers success by strengthening staff training, streamlining internal systems and facilitating sales techniques.

Detail-orientated bus station adept at making critical decisions, managing deadlines and conducting team reviews. With expertise in analysis and quantitative problem-solving skills, dedicated to company growth and improvements.

Customer-focused manager, successfully contributing to company profits by improving team efficiency and productivity. Skilled at effective negotiations and upselling techniques. Utilises excellent organisational skill to enhance efficiency and lead teams to achieve outstanding sales.

Qualified with extensive background in advanced management processes. Utilises superior communication skills to build meaningful, trusting relationships that exceed client demands. Highly skilled project manager with outstanding team leadership abilities to meet targets consistently.

Motivated Homemaker

with 5 years of progressive experience. Energetic self-starter and team builder. Navigates high-stress situations and achieves goals on time and under budget.

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## Experience

**DRIVER OF BUS** | 08/2007 - 05/2022

**Homemaker - Heckmonwike , United Kingdom**

- Wore smart clothing and appropriate footwear as per depot requirements.
- Kept bus cab area clean, safe and tidy at all times.
- Adhered to driver, health and safety regulations at all times.
- Assisted passengers with limited mobility to safely enter and exit vehicle.
- Checked tickets and passenger IDs when entering vehicle.
- Worked at night and on weekends demonstrating flexibility with scheduling needs.
- Handled antisocial behaviour calmly and professionally, prioritising passenger safety.
- Followed traffic laws to protect vehicle and passengers.
- Made sure bus had sufficient petrol and was always ready for use.

- Drove bus to set timetable as per duty card and controller's instructions, not running early or late.
- Obeyed rules and regulations of Driver and Vehicle Standards Agency in addition to local laws and stipulations.
- Understood and implemented emergency and evacuation plans.
- Provided customers with location and travel information.

**BUS STATION** | 01/1995 - 03/2007

**Drive - Dewsbury , United Kingdom**

- Planned rotas to maintain high service levels while minimising payroll costs.
- Planned and executed new strategies to increase sales.
- Picked up additional tasks to aid team success.
- Managed bookings to optimise team availability.
- Maximised customer engagement and satisfaction by delivering excellent customer service.
- Prepared timely and accurate financial reporting and analysis.
- Met budget targets through responsible planning and resource allocation.
- Inspected products and services to comply with quality standards.
- Trained and mentored employees to maximise team performance.
- Enhanced working relationships by participating in team-building activities.
- Achieved service time and quality targets.
- Customised customer experiences to build brand loyalty.
- Exceeded goals through effective prioritisation and consistent work ethic.

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## Skills

- Teamwork
- Listen to everyone
- Respect
- Need to work more confident
- Don't be shout at all day
- Calm down
- Local traffic laws
- Highway Council regulations
- Strong safety history
- Vehicle emergency management
- Vehicle cleaning
- Safe driving practices
- Oil and brake checking
- Vehicle safety inspections
- Ticket validity analysis

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## Education

**Dewsbury college - Dewsbury , United Kingdom | SVQ Level 2**

English , 1997

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## Accomplishments

- Worked directly with senior leadership to develop and administer £50,000-per year department budget.
- Reduced employee turnover by 35 % by creating and implementing no-cost incentive program.