

Steven Cameron

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Recently qualified LGV Cat C (Class 2) driver eager to embark on a challenging career in transportation. Backed by a diverse background in customer service, logistics, and production, I am enthusiastic about applying my skills and knowledge gained during training to contribute to the safe and efficient transportation of goods. Committed to upholding high standards of professionalism and adhering to regulations, I am ready to actively support the logistics team in delivering exceptional service.

Relevant Certifications

- LGV Cat C (Class 2) License (passed 23/01/23024)
- Level 2 NVQ in Driving Goods Vehicles
- Driver Certificate of Professional Competence
- Up to date Tachograph Card

Working Experience

SKY | CUSTOMER EXPERIENCE ADVISOR | JUNE 2017 – PRESENT

- Delivered exceptional customer service by addressing enquiries, resolving issues, and providing information about products and services.
- Developed strong problem-solving skills, ensuring customer satisfaction through effective communication and resolution.
- Collaborated with team members to achieve performance targets and enhance overall customer experience.
- Demonstrated adaptability in a fast-paced and dynamic work environment.

DHL (CONTRACT FOR TRAVIS PERKINS) | BANKSMAN/LOADER | 2014 - 2015

- Created loading plans for efficient cargo distribution
- Ensured the safe loading and securing of cargo using ratchet straps
- Performed safety check on trailer and ensured it was road legal

LIDL RDC | RECYCLING OPERATIVE | 2013 - 2014

- Operated equipment such as Llop and powered pump trucks
- Involved in the loading, unloading, and sorting of items from HGVs

FIRSTSOURCE (OUTSOURCE PARTNER OF SKY) | CUSTOMER EXPERIENCE | 2015 - 2017

- Worked on the Sky Campaign for 4 years
- Worked on the Lloyds Banking group for 3 months

VARIOUS SHORT-TERM POSITIONS | 2001 – 2013

- Jaguar Land Rover: 3-month contract on the production line
- Electrovision UK: 6 months as a driver's mate on Multidrop Delivery
- Cash Generator: Retail Apprentice
- Age Concern Liverpool & Sefton: Apprentice Administrator
- FiulaCare LTD: Administrator
- BioMerieux: Warehouse Operative
- Taylor Made: Warehouse Operative

Education

LGV CAT C (CLASS 2) DRIVER TRAINING AND NVQ | NORTHWEST EDUCATION & TRAINING | 2023 - 2024

- Acquired comprehensive knowledge of road safety, vehicle maintenance, and navigation skills.
- Successfully obtained LGV Cat C license on 23/01/2024, showcasing proficiency in operating heavy goods vehicles.
- Achieved NVQ Level 2 certification, demonstrating competence in driving goods vehicles.
- Achieved Certificate of Professional Competence (CPC)

ST HELENS COLLEGE | 2012 – 2013

- NVQ Level 2 in Business Administration
- Key Skills Award English Level 1, Math Level 1, ICT Level 1

ST. BENEDICTS CATHOLIC BUSINESS COLLAGE | 2001 – 2006

- GCSE English Language, C
- GCSE Mathematics, C
- GCSE Religious Education, C
- GNVQ Intermediate Science, Pass
- GCSE English Literature, C
- GCSE Applied Business (Double Award), C, C
- GCSE Information Technology, C

Key Skills & Abilities

- Strong understanding of road safety regulations
- Excellent navigation and route planning skills
- Efficient vehicle maintenance and inspection
- Reliable and punctual
- Exceptional communication and interpersonal skills
- Familiar with roads in the North West (Liverpool, Sefton, Widnes, St Helens, Newton Le Willows)
- Clean driver's license

References are available upon request, thank you for taking the time to read my C.V