

Sakar Bhandari

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Summary

Highly focused and adaptable individual seeking part-time and full-time job opportunities. Experienced in sales and customer service with a proven ability to meet targets, provide tailored advice, and handle customer complaints. Enthusiastic about sports and gaming, and always eager to stay busy and take on new challenges.

Work Experience**Independent Sales Advisor/Sales Rep**

Nineyards

November 14 2024 -

- Build and maintain strong relationships with clients, understanding their needs, providing product or service recommendations, and ensuring customer satisfaction through exceptional service.
- Actively seek new business opportunities, generate leads, and close sales by presenting and demonstrating products or services effectively
- Manage your own schedule, maintain accurate records of sales activities, and report progress to the company or team, while staying informed about industry trends and product updates.

Customer Service Advisor

Gurkha Durbaar

July 2021- 18 June 2024

- Communicating with customers taking order or answering any queries.
- Served customers and answered phone calls.
- Managed deliveries and set up tables.
- Maintained high cleanliness standards.

McDonald's

July 2020- January 2021

- Set up and prepared the store for daily operations.
- Greeted and served customers, managed the cash register, and maintained stock levels.
- Cleared tables and handled crisis management effectively.

Sales Assistant

Sainsbury's

12 March 2018 - 26 March 2018 (Work Experience Program)

- Collaborated with the team to maintain a safe, clean, and tidy shop environment.
 - Used product knowledge and understanding of customer preferences to achieve sales targets.
 - Provided tailored advice to customers and handled complaints professionally, escalating serious issues as needed.
 - Assisted with stock management and deliveries, maintaining an organized stockroom.
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Education

Jack Hunt School

GCSEs:

12 GCSE Grades 6-8

Skills

- **Effective Communication:** Proficient in conveying ideas and information clearly and effectively.
 - **Problem Solving:** Capable of identifying issues and implementing solutions.
 - **Resourcefulness:** Adept at finding innovative ways to overcome challenges.
 - **Adaptability:** Flexible and able to handle tough situations.
 - **Teamwork:** Always willing to assist others and work collaboratively.
 - **Customer Service:** Strong ability to provide excellent customer service.
 - **Active Listening:** Skilled in understanding and responding to customer needs.
 - **Conflict Resolution:** Competent in managing and resolving conflicts.
 - **Leadership:** Developed leadership skills through participation in school council.
 - **Confidence and Empathy:** Comfortable in interacting with diverse individuals and showing understanding.
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Interests

- Sports
- Gaming
- Cyber Security/IT
- Video Editing
- Photoshop
- Gym
- Satisfaction of helping customers