

ROBERT JACKSON

Nationality :- British D.O.B. 25/12/70

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An experienced Mechanical Engineer and Service Manager with an extensive career of working in a Sales, Manufacturing & Service environment. Very knowledgeable in supply chain and MRP systems. Strong customer facing skills & negotiating abilities with key stakeholders & sub-contractors. Excellent planning and problem solving skills and experience in large scale rollouts.

Part Time HGV Class 1 & 2 working for various agencies including Logistics People and Driving Force.

Customers : Booths, Stobarts , Hermes, PCL (Arla) ,Yodel

PROFESSIONAL EXPERIENCE

Menzies Carrington (Saica Paper) : HGV Shunter CE Full Time Nov 2023 to Dec 2023

- Operate Terberg Shunter Tractors safely.
- Safe load of paper reels in excess of 27 tonne total load.
- Safe unload of water paper for recycling.
- To safely mover trailers around site.

Menzies Preston (Mail) : HGV Driver CE Full Time Sept 2023 to Oct 2023

- Operate the 3pm shift to Tetrosyl Rochdale to Menzies Chester to Ashton Office Depot.
- Safe load and restrain pallets prior to travelling.

John Crane : Service Centre Manager /HGV Driver CE Part Time Aug 2020 to July 2023

- Full management of the service facility and personnel for Manchester, including P&L responsibility along with the development of strategies for Customer development
- Strip, inspect and repair Customer returned products, predominantly mechanical seals, to a high quality, ensuring they receive the best possible turnaround to the highest quality
- Cost management of all functions, to increase return on sales of repaired products, removing any non-value added processes and procedures
- Inventory management, ensuring the stocking profile is closely managed, encompassing a 'lean' philosophy based on data through consumption forecasting
- Maintenance of all Health & Safety aspects for the workshop & personnel including the updating of online PRISM safety system, ensuring all actions & risk assessments are completed
- Ownership of any Quality Notifications, focussing on both corrective and preventative actions
- Assess skills and abilities of workshop staff, scheduling training & development, including performing multi-rating assessments
- Fully manage department KPI's including Quote turnaround, order intake, sales, delivery performance and any quality notifications

Service Centre Manchester Business Dev Mgr/HGV CE Part Time Aug 2019 to Aug 2020

- Develop strategies to improve business into the Manchester facility
- Generate new Customer account strategies to grow the business
- Generate current Customer account strategies to harvest current business
- Plan, develop and design the Workshop area to ensure the best possible layout to ensure minimal waste in day to day activities

Contract Manager Essar Site Contract /HGV CE Driver Part Time Oct 2013 to Aug 2019

- To manage the operational performance contract for a £1.2m /yr agreement between John Crane and Essar Oil Refinery, monitoring and the upgrade mechanical equipment
- Management of the overall profitability of the contract, along with regular Customer meetings
- Leadership of the performance of 4 on-site staff on a daily basis, based on the Customer site
- Production of meaningful KPIS' for contract performance, including MTBF improvements
- Completed strong Route Cause Analysis and rigour in specific failure analysis cases, ensuring all corresponding actions are implemented and completed

John Crane : Other Positions Held**Jun 1996 to Oct 2013**

- **Project Engineer Manchester** Jun 2009 to Oct 2013
Responsible for a number of projects associated with three functions Operations, Contracts & Service for the UK business, including development of assembly areas and testing facilities. Additionally rationalisation of various UK service facilities whilst remaining Customer focussed.
- **Reliability Engineer / SAO R3 Superuser** Jun 2006 to Jun 2006
Appointed SAP Superuser for Service & Contracts, developing the system to be fit for purpose, user acceptance testing and rollout/training, covering areas such as Material Master Date, MRP, Contracts, Billing plans, Equipment records, Production Planning and Sales/Service modules.
- **Project Engineer Hull Service Centre** Jun 2005 to Jun 2006
Responsible for the John Crane Hull Service facility, receiving Customer products for refurbishment with overall responsibility for the personnel, day to day work, Health & Safety and process and procedures.
- **Contract Manager Site Contract BP Grangemouth** Jun 2002 to Jun 2005
Responsible for the John Crane Reliability contract for BP Grangemouth, £1.2m, located on Customer site managing the overall profitability of this business. Day to day management of the mechanical equipment producing key KPI's to ensure MTBF and bad actors are controlled and reported. Increased both personnel onsite from 2-3, and overall transactional business.
- **Contract Manager Site Contract – Phillips 66** Jun 1999 to Jun 2002
Responsible for the John Crane Reliability contract for Phillips 66 Division C, and for remaining division's transactional service contract. Day to day management of the mechanical equipment and 2 site personnel, producing key KPI's to ensure MTBF and bad actors are controlled and reported, ensuring overall profitability of the contract.
- **Service & Reliability Engineer Shell Fine Chemicals Site** Jun 1996 to Jun 1999
Responsible for improving pump/mechanical seal reliability from 25 months MTBF to 40 months over a 5year period. Service and repair of centrifugal pumps and compressors, producing key reports and management of KPI's, along with regular Customer meetings.

Leading Hand: Martract UK Ltd**June1986 to June 1996**

Responsible for all aspects of Reciprocating Compressor, Centrifugal Pump repair & general engineering functions. Planning of shutdowns, large reciprocating compressor servicing & stationary engines.

KEY SKILLS, TECHNICAL EXPERIENCE & CAPABILITIES

PC Languages:- M.S. Visual Studio V6, 2010, 2012, PHP, HTML5, CSS, Javascript, Java, XML
Development Environments :- Microsoft Windows 9x / NT4 / 2000 / XP, Adobe Dreamweaver,
SAP R3 MM,PP,SD & SM modules (Superuser for UK rollout), Linux, Autocad 2D, Solid Edge,
ad System 2D&3D
FARO Measurement Software
Aberlink 3D Measurement Software

QUALIFICATIONS, ACCREDITATIONS AND PROFESSIONAL DEVELOPMENT

- Enrolled in HND Computing with Bolton University final term 2013/14 Encompassing Website Development / Basic Networking / Object Orientated Programming / VisualProg Data Structures and Algorithms
- City & Guilds 214 Engineering Maintenance Systems Part 3 Power Systems (Engines)
- City & Guilds 214 Engineering Maintenance Systems Part 1 & Part 2
- City & Guilds 201 Basic Engineering Maintenance Systems
- Offshore Trained
- Forklift Truck License
- HGV Class 1 (C+E) Licence

- HGV Class 2 (C) Licence
- IOSH Managing Safety Certification
- Digi Card
- Driver CPC
- Full Driving Licence
- 16+ qualifications in 8 subjects

REFERENCES AVAILABLE ON REQUEST
