

Robbie Dudley

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DOB - 25/04/93

7 Pine Tree Close Broughton CH4 0QU

SUMMARY

I have successfully undertaken technical roles in an office, construction roles working outside, and customer facing roles. I am well-educated, enthusiastic and highly adaptable, with effective communication skills. I can work independently, or quickly integrate into a team. With a mature approach and strong work ethic, I particularly enjoy working outdoors, and relish opportunities to learn and develop new skills.

WORK EXPERIENCE

Plasterer (2019 - present)

3 years as a self employed plasterer

CPC Civil Engineer Contractor; (October 2017- 2019)

- Working as part of a team on sites across the North West to replace an old storm drains
- Working accurately to detailed plans/drawings
- Using my own initiative to make decisions under high pressure
- Trained in driving different plant such as excavator, road roller, and forward tipping dumper
- Communicating progress of the job to site managers
- Health and safety is paramount due to the depth of the working space and the size of the machinery being

M Downes Earthworks; (February 2016 – October 2017)

Construction of solar farms and horse ménages, including drainage

Licensed in forward tipping dumper and ride on roller plant

Deep drainage experience

Health and safety trained and put into practice due to the nature of the work

Career Break to Australia; (February 2014 – December 2015)

Natural Wholefoods -Food delivery driver, Melbourne, Australia

Part of team to load the vans, plan the routes and successfully deliver the food packages

Multi drop van driver

Had to show excellent customer services skills as I was one of few customer facing employees

Gap Consulting Ltd (Microsoft Dynamics CRM Specialist); (March 2012 – February 2014)

Successfully completed apprenticeship in Diploma in ICT Hardware and Networking

Hardware specification and builds

Managed local and cloud server storage efficiently and cost effectively

Worked closely with internal staff to resolve any issues with their laptops

Working on day to day customer support cases, utilising technical skills

Used skills learnt in my studies to resolve customer support cases, ensuring I practiced good communication skills with the customer, close attention to detail being paid to customer satisfaction

Assisted in training new staff as they arrived at the company

Worked to, and produced detailed documentation, including ISO27001 and ISO9001

INTERESTS

I am a keen rugby union player with a strong enthusiasm towards the training for and participation in marathon running. I also have an interest in designing and building furniture such as copper structured lamps

EDUCATION

<u>GCSEs (2009)</u>		<u>A Levels (2011)</u>	
Maths	C	Business Studies	B
English	C	I.C.T.	C
P.E.	A		
I.C.T.	A		
French	B		
Biology	C		
Chemistry	C		
History	C		
Design and Technology	C		

Further Education; Diploma in ICT Hardware and Networking (Apprenticeship)

References are available upon request

Full Clean Driving License HGV Class C & E passer 13/1/23