

Rafay Ansar

Hounslow

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Work Experience

Mechanic

Hounslow

December 2021 to December 2021

I completed two weeks of work experience at a mechanical workshop. During the two weeks I was able to get hands on experience on how cars worked and was taught some key skills on how repairs are done. I also got the opportunity to speak and handle customers which not only boosted my confidence but also enabled me to gain customer service skills. I learnt the importance of time management as well as the need to work efficiently.

Customer Service Assistant

Fast Fashion Store

May 2021 to May 2021

Whilst I was abroad I spent a view weeks working at a local fast fashion store. The reason why I did this was because I wanted to gain first hand experience in retail. By doing so I became confident and learnt how the tills worked and also understood the impact of product placement has on customers and sales. Overall working in retail enabled me to improve my time management skills and became aware of how to handle customers in many different situations.

Education

GCSE

Skills

- Time management
- Problem management
- Communication skills
- Product knowledge
- Confidence
- Sales
- Customer Service
- Teamwork
- Patience
- Mechanic Experience

Languages

- Urdu - Fluent
- Punjabi - Fluent
- Hindi - Fluent