

# OUMAR DIALLO

Birmingham, ENG B7 Cv12jh CV12JH

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Takes on challenging new role harnessing interpersonal skills, collaboration and problem-solving. Driven to

deliver high-quality service and consistent results. Energetic employee well-versed in strong communication

and organisation skills. Seeks solutions to problems and applies extensive analytical knowledge to findings.

Adept at multi-tasking, leading group discussions and managing projects.

## Work Experience

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### **HGV Class 1 Driver**

CML Fulfilment-UK

October 2024 to Present

Deliver Palettes for Aldi or Lidl around UK

### **HGV Class 2 Driver**

GEOAmey-Birmingham

October 2018 to Present

Expertly communicated with people from diverse backgrounds to provide best-possible safe, secure prison

care.

Established meaningful working relationships to encourage positive approach to rehabilitation and personal development.

Managed prisoner grievances and complaints to conclusion or upward referral.

Resolved incidents calmly, maintaining best-possible safety and security of prison staff and offenders.

Kept accurate and timely data in prisoner records and carried out other administrative duties.

Supported offenders with rehabilitation programmes for positive prisoner outcomes and optimum public safety.

Received, inducted and discharged prisoners following established procedures.

### **Assistant manager of sales**

Valli Forecourts-Birmingham, west midlands

June 2016 to November 2018

Achieved exceptional client satisfaction feedback and ratings.

Generated company growth through market expansion and sales.

Monitored sales team performance, providing effective training to help reach revenue and profit targets.

Maintained regular contact and strong relationships with existing customers by providing comprehensive support.

Hired and trained dedicated and high-achieving sales teams.

Carried out sales visits to current and prospective customers.

## **Hospital porter**

Sodexo-London, City of London

July 2013 to June 2016

Brought and collected medical gases to different departments and wards.  
Responded to cardiac arrests and provided trolley and supporting equipment for such incidents.  
Undertook delivery of specimens and blood samples to laboratories.  
Securely and professionally transported drugs between main store, pharmacy and relevant wards.  
Transferred patients safely between wards to receive treatment.  
Facilitated patients' onward transmission to relevant wards, providing exceptional levels of care.  
Distributed medical devices to relevant departments according to order details.  
Provided safe, timely transportation of varied goods, food and waste within hospital grounds.

## Education

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### **Master of Business Administration in Project Management**

Ardent University - Birmingham, West Midlands

January 2020 to January 2022

### **Bachelor of Arts in Aviation and airports Management**

University College Birmingham

September 2015 to September 2018

### **A-Levels in English and Maths**

West Thames College

September 2013 to June 2015

### **Bachelor of Arts in Modern Languages and Communication**

University General Lansana Conte

October 2009 to November 2012

## Skills

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- Prison discharge procedures Influential leader  
Keen problem solver Excellent communicator  
Authoritative demeanour Strategic planning and organisation  
Prison rehabilitation programme management Trained in defensive tactics  
Prison intake procedures File and record maintenance  
Drug and alcohol awareness Observation  
Juvenile corrections Restraint techniques  
Calm under pressure

## Certifications and Licenses

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### **Class 1 driver**

July 2024 to Present

I'm new pass hgv class 1 driver with experience of driver class 2 and sprinter very good knowledge of UK road