

OLUWASEUN AJISAFE

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PROFESSIONAL SUMMARY

Experienced Community Pharmacist with over five years in delivering patient-focused pharmaceutical care in Nigeria, currently working as a Steward with Safecrowds. Adept at navigating complex healthcare environments and providing exceptional patient service. Confident team player with ability to perform and work under pressure. Pursuing an MSc in International Business with Data Analytics, bringing a strong analytical and strategic perspective to healthcare operations and management.

SKILLS

- Pharmaceutical care
- Customer service
- Time management
- Good communication and interpersonal skills
- Ability to work in a fast-paced environment
- Team player

WORK HISTORY

Wembley Stadium Steward

Safecrowds - London United Kingdom

05/2024 – Present

- Be the first point of call for answering customer questions and helping direct customers within the event.
- Help manage the flow of customers at entry and exit points, particularly at the start and end of an event.
- Handle customer inquiries and concerns in a courteous and professional manner.
- Ensure compliance with event rules and regulations, including no-smoking areas and no-entry zones.
- Consistently uphold the highest standards of customer service and safety.
- Report incidents promptly to supervisors and security team and write incident reports as necessary.
- Work with other stewards, security team, and relevant staff to address safety concerns promptly.

Pharmacy Manager

Applause Pharmacy – Ibadan Nigeria

05/2020 – 08/2023

- Oversee all day-to-day operations of the pharmacy, including customer interactions and problem resolution
- Ensure proper stocks levels, make adjustments to suit the pharmacy's needs
Keep accurate records of stock, patient information, and prescriptions
- Create staffing schedules to ensure maximum coverage
- Diagnosis and management of minor ailments

Corporate Medical Executive

01/2016 – 04/2020

Phamatex Nigeria Limited - Lagos Nigeria

- Identification and Establishment of new businesses
- Liaise with key stakeholders in organizing trade exhibitions, conferences and meetings
- Making presentations to Doctors, Pharmacists and other hospital staff
- Keep up to date with the latest clinical data supplied by the company, and interpret, present and

discuss this data with health professionals during presentations.

- Develop strategies for increasing opportunities to meet and talk to contacts in the medical and health sector.
- Ensuring products' availability and timely delivery to the hospitals.
- Utilization of digital tools for daily visitation, documentation, sales and business monitoring

Warehouse Operative

11/2015 – 01/2016

Salau and Sons – Ikare Nigeria

- Loading and unloading containers
- Scanning goods in and out
- Cleaning of warehouse
- Other general warehouse duties

EDUCATION

MSc International Business with Data Analytics,
Ulster University - London

in view

Bachelor of Pharmacy

Obafemi Awolowo University - Ile-Ife, Nigeria

2014

PROFICIENCY

- Microsoft Excel, Power BI, PowerPoint

