

Ian Stone

HGV Class 1 driver

Ian stone

98 Guernsey Road
Liverpool, L13 6RW

07718 273 447
i.a.stone.is@gmail.com

Skills

Motivated energetic and professional, with a positive academic record, customer service experience and good time management skills. Desire to excel in any role and a proven track record of reliability.

I hold a current digi tacho card, driver CPC and Cat C + E driving entitlement.

Experience

Woodland Group / HGV Driver

Oct 2022 - PRESENT, Warrington & Bromborough

HGV driver. General haulage business working 4 on 4 off pattern. Customer face of the business, planning journeys and time to ensure timely collection and delivery of general freight. Customer service and conflict resolution. Primarily using curtain sided trailers.

Proactive Personel / HGV Driver

Jun 2022 - Oct 2022, Various locations

HGV driver, working for various hauliers through an agency. Experience using a range of paper and software based administrative processed. Gained experience using box trailers, curtain sides, flatbed, water tankers and fridges.

Evri/Hermes / HGV Driver

Dec 2022 - Jun 2022 Knowsley Depot

Working nights as part of a regional depot driving team. Managing time and planning journeys to ensure timely delivery to local distribution hubs. Use of tail lift, manual handling, good working knowlage of WTD and tacho rules. Keyholding for local depots. Handball leading and unloading fast paced consumer goods/palatised freight.

UK Civil Service / various rolls

Feb 2000 - Dec 2022 Various locations

During nearly 20 years as a civil servant I had a varied career working across a number of departments and locations. All roles were customer facing, representing the public face of the UK government. I gained experience in use of modern IT systems, including the Microsoft Office suit. I worked across a number of grades including time as a front line staff manager. Working in a fast paced agile customer focused service delivery environment I gained change management, staff management, project planning, customer service and budget management skills.

Education

Liverpool College / GCSEs

1991 - 1995, Liverpool

I obtained 8 GCSEs, at grade C and above, including Maths and English.

Professional Qualifications

During my working life I have proactively engaged with employers obtaining a range of professional skills, including first aid at work, front line management and driver cpc qualifications.

About me

I am personable and customer focused, I have good active listening skills and a desire to excel within the any role I undertake

I have experience in cash handling and working in a high-pressured customer focused role

I have experience working both as part of a team and solo with experience for all parts of my performance

IT Skills • Customer service skills • Communication skills • Friendly and professional personality • Proven work track record • Reliability