

KARL MORTON

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Date of Birth: 03/11/1987 | **Nationality:** White British

PROFESSIONAL SUMMARY

I have 3 children a partner who have been together for 17 years+. I love to work, earn good provid and make good memories with my family. I am a confident Reliable out going person and live to help thos who needs help.

Reliable automotive repair professional skilled in repairing tires, updating brake systems and checking fluids. Hardworking and diligent with good teamwork abilities and proficiency in keeping the shop clean and organised. Able to fix leaks, balance tyres and perform alignment services. Knowledgeable about completing oil and other fluid changes and skilled at learning new repairs quickly. Capable of repairing leaks, balancing tires and completing alignments. Familiar with oil changes, fluid flushes and other services. Adept at learning new technical skills quickly. Knowledgeable Tire Technician with good customer service skills and an in-depth understanding of different vehicle systems. Experienced in completing services quickly and accurately to handle a high daily workload. Offering 10+ years in the field and seeking a long-term position. Proficient Tyre Technician with excellent customer relations and conflict management skills, as well as proven skills in working with different vehicle components. Familiar with performing quick and efficient work to meet challenging daily demands. Bringing 10+ years of related experience to permanent role with room for advancement. Hardworking in lorry driving skilled in equipment operation and maintenance. Cleans and lubricates machinery to reduce downtime. Meets daily production goals with strict time management and strong organisational skills. Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals. To seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

SKILLS

- Customer relations
- Equipment operation
- Health and safety regulation compliance

WORK HISTORY

10/2021 – Current **Tyre technician**

Tructyre – Newton Abbot

- Supervised and directed crew of 2 employees in tracking of tire fatigue, pressure, tread depths and sidewall inspections on tyres equipment.
- Evaluated fluid levels, battery functioning and vehicle leaks.
- Trained 2 new and junior team members to instill industry best practices.
- Attended regular training and workshops to improve abilities and skills in tyre fitting, maintenance and repairs.
- Fitted tyres on 10+ vehicles per day.
- Replaced and fitted new tyres, offering customers various budget and quality options to best meet their needs.
- Repaired and refitted tyres effectively and efficiently in line with client needs.
- Removed tyres and components for thorough fault-finding, suggesting best-possible customer resolution.
- Evaluated depth of current tire tread and educated customers about dangers of low tread.
- Carried out various of customer monthly fleet inspections.
- 24hr 1 week out of 3 emergency night call outs.
- Qualifications in car van agricultural plant & lorry tyres. Repairs, vehicle alignments. Licence to fit road side.

09/2019 – 10/2021 Concrete Mixer Truck Driver

Kjk concrete haulage – Newton Abbot

- Reported lorry faults and issues for swift repair, minimising vehicle downtime.
- Secured lorry loads appropriately to eliminate damage and risk.
- Manoeuvred and parked vehicles safely, using hazard control.
- Planned and navigated routes using excellent road network knowledge.
- Transported goods, liquids, or materials in line with delivery requirements.
- Reacted calmly and appropriately in emergency situations.
- Calculated load capacity and distributed weight safely.
- Employed defensive driving technique to anticipate potential dangers and avoid collisions.
- Carried out regular vehicle maintenance to maintain smooth delivery logistics.
- Tolerated high levels of stress when driving long distances and new routes.
- Assessed delivery weights to maintain compliance with load limitations.
- Updated customers of service delays for optimised clarity on delivery times.
- Coordinated movements with team and members of public.

07/2017 – 09/2018 Skip Driver

Ems – Paignton

- Performed numerous full load and multi-drop deliveries, consistently working

within company targets.

- Conducted Daily Vehicle Checks to ensure vehicle roadworthiness.
- Checked items for safe loading and security, adhering to specified load capacity information.
- Drove vehicles responsibly and safely, following British and EU Road transport regulations.
- Maintained clean, compliant company vehicles, performing interior and exterior washing and safety inspections.
- Assisted with efficient loading and unloading company vehicles.
- Executed customer order deliveries accurately and efficiently, exceeding service expectations.
- Reduced vehicle running costs by adopting fuel-efficient driving techniques.
- Reported discrepancies to management at time of delivery.
- Demonstrated strong geographical knowledge of UK when planning delivery routes.
- Maintained clean, well-functioning vehicle through regular attention and care.
- Selected most appropriate route, accounting for weather and road closures.
- Cleaned vehicle's interior and exterior to meet high presentation standards.
- Applied personal road knowledge and GPS application to set shortest routes.
- Inspected vehicle and maintained road worthiness, carrying out periodic checks and requesting repairs.
- Communicated clearly with dispatch centre about route changes and customer issues.
- Followed safe driving practices for safety of fellow travellers and passengers.
- Stayed calm in emergency driving situations, prioritising safety of passengers and other drivers.
- Carried out complex manoeuvres in busy, high pressure environments.
- Regularly updated control centre on location and availability .
- Completed required paperwork certifying 8+ deliveries.
- Supported physically challenged customers to enter and disembark vehicle safely.

03/2007 – 07/2017 **Tyre Fitter**

Buy rite tyres – Newton Abbot

- Attended regular training and workshops to improve abilities and skills in tyre fitting, maintenance and repairs.
- Replaced and fitted new tyres, offering customers various budget and quality options to best meet their needs.
- Greeted and tended to customers within 30 seconds to maintain stellar industry reputation.
- Repaired and refitted tyres effectively and efficiently in line with client needs.

- Provided thorough road testing for vehicles following repair for optimised vehicle and customer safety.
- Rotated newly fitted tyres and ensured correct wheel alignment.
- Removed tyres and components for thorough fault-finding, suggesting best-possible customer resolution.
- Trained 5 new and junior team members to instill industry best practices.
- Finalised customer payments within 1 minutes to minimise wait times.
- Read and followed technical documentation to complete accurate repairs.
- Inspected customer vehicles for wear, tear and damage from accidents.
- Resolved reported vehicle issues first time, achieving high customer satisfaction rate.
- Evaluated depth of current tire tread and educated customers about dangers of low tread.
- Scheduled and carried out Planned Preventative Maintenance (PPM).
- Aligned and adjusted vehicle steering, motors and brakes.
- Rotated and balanced tires to ensure even wear.
- Completed computer-assigned vehicle alignments.
- Commercial manager, 24hr attended night call outs, fleet inspections, answering phones and general admin
- Qualifications in car van agricultural plant & lorry tyres. Repairs, vehicle alignments. Licence to fit road side.

FOOTBALL.

I am a qualified licence coach in Youth football. I have been in this for 5 years, involved in a local football club. I help support, show young children a good role model and to teach them football. Also referee most games.