

Jordan Uzzell

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Profile

With thirteen years experience in the driver trade, I'm well-versed at executing deliveries to customers in a precise and prompt manner. A highly focused individual, fully conversant with all safety and legislative requirements. An adaptable and loyal team player, capable of meeting critical objectives under exacting time frames in ever-changing situations and challenging conditions. Exemplary driving record with a fully clean driving licence and up-to-date CPC qualifications. Passionate about driving and always looking to broaden my knowledge and understanding after a 13-year career as a driver within the British Army.

Key Skills

- Practical skills utilised in many different types of environments
- Communication, organisational and problem-solving skills
- IT and proven mathematical skills
- Able to follow technical layouts and diagrams
- Confidence to make decisions and accept responsibility
- Good working knowledge of health & safety
- Proven experience in delivering a high level of customer service

Qualifications / Additional Training and Qualifications

- Full, clean driving licence (Cat B, Cat C, Cat C1E, Cat CE, Cat D, Cat D1, Cat D1E)
- British Army Team Medic
- First Aid at Work
- Health & Safety
- GCSEs including Maths, English, Triple-Science
- Cleared to a high government level

Customer Service Skills

- Undertook security duties during the London 2012 Olympics, dealing with thousands of visitors and competitors each day in an approachable, calm, and helpful manner to support a safe and successful games.
- Provided experience and advice as part of the Outreach team to potential candidates wishing to enlist into the British Army by screening, interviewing, and assessing. This was executed through a series of tests and team building activities to maximise their confidence, strengths, and abilities.
- Supported the population both nationally and overseas in the most difficult of circumstances. This was achieved by actively listening and developing dialogue, resulting in both a high level of understanding and successful operational commitment.
- Worked with large numbers of the public on security duties, ensuring customers were met in a courteous and caring manner. This was performed by dealing with problems promptly and efficiently, ensuring that the customer was kept informed throughout the entire process.

Leadership Skills

- Involved in training, mentoring, and advising the French National Army for 4 months, developing lesson plans using training techniques which resulted in the successful completion of courses within agreed timescales whilst deployed in Mali, West Africa.
- Successfully planned, organised, and administered a team of 8 personnel on a daily basis ensuring welfare, training, and employment needs were met using coaching and mentoring skills.
- Supervised team building and leadership task activities for potential recruits in colleges, public service courses, and military preparation courses across South Wales and the West Midlands.
- Delegated tasks to junior personnel in often extreme environments, ensuring they displayed themselves in a professional manner at all times and leading by example.

British Army

Team Leader

2010 – Present

Completed a successful career in the British Army in various roles. Promoted to team leader, taking on extra responsibility for a team of 8.

Personal Interests

I enjoy football, live music events, travelling, and family activities. I'm also a keen mountaineer who recently completed the 3 peaks challenge and successfully raised in excess of £2000 for charity.