

# Finn Donovan

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## Experience

MAY 2025 - DECEMBER 2025

### The Gatsby, Berkhamsted – Bartender

- Prepared and served a broad selection of alcoholic and non-alcoholic beverages, including a cocktail list offering over 20 classic and signature options.
- Provided friendly customer service, taking orders, recommending drinks and remembering regular's orders.
- Taking cash and card payments as well as inputting orders into the till system.
- Worked a fast-paced open-bar service at private events, keeping track of order flow and making sure customers were served promptly and in the correct sequence
- On quiet shifts I would also work as a waiter, running food and drinks and taking table service orders

## Skills

**Quick learner** - When joining The Gatsby with no prior experience, I quickly learned all my responsibilities, adapted to a new environment, and mastered the full cocktail menu from scratch

**Teamwork** - Experienced in working collaboratively in a range of environments, from supporting a small bar team during high-capacity events to coordinating workflow on school film projects.

**Customer service** - Provide confident, friendly service by engaging with customers and learning about the business to answer questions effectively

**Time management** - Manage my time effectively by planning ahead and staying organised, whether it be working on long-term projects or completing quick tasks with priority.

**Multitasking** - when working alone, a large amount of multitasking is required in order to keep the bar running smoothly.

## Education

SEPTEMBER 2024 - JULY 2026

### West Herts College, Watford – Level 3 diploma in Film and TV production

- Studying part-time (2 days per week) while working in small production teams to create short films.
- Gaining hands-on experience with industry-standard cameras, lighting, audio equipment, and editing software.
- Developing strong teamwork and communication skills by collaborating closely with crew members.
- Learning to manage workflow across a group and meet project deadlines effectively