

# Dexter Joseph Lucas

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Location: Bedfordshire/Greater London

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## **Professional Summary:**

I am a dynamic and self-driven individual with a passion for delivering exceptional customer service and solving technical problems. With a background in roles such as Auto-mechanic and football coaching, I bring a unique blend of technical expertise and interpersonal skills to the table. From diagnosing car troubles to motivating players on the field, I thrive in environments that require quick thinking and adaptability. I am known for being hardworking, hands-on, and a keen learner, always eager to take on new challenges and expand my skill set. My track record showcases not just my ability to excel in diverse roles, but also my knack for effective communication, seamless teamwork, and relentless dedication to achieving excellence.

## **Mechanic - Colinsinde Motor Services**

12/06/2023

- Engaged directly on the bustling shop floor, adeptly executing tasks ranging from tire changes to meticulous vehicle inspections and handling service inquiries.
- Facilitating MOT write-ups, all while prioritizing the needs of valued customers by providing attentive service and refreshments during their wait.
- Ensuring at all times company standards are maintained and commitment to provide exceptional customer service on a daily basis, seamlessly integrating it into the fabric of day-to-day operations.
- Consistently achieved project success, maintaining unwavering standards of excellence throughout.

## **Mobile Valeting Service- Entrepreneurship/Voluntary work**

12/07/2021

- With my fervent passion for motor vehicles, I embarked on a unique venture during the lockdown. I started a business where I offered free car cleaning services to individuals. In return, I gained invaluable hands-on experience with a wide variety of vehicles, from the latest flashy cars to classics. This endeavor not only allowed me to familiarize myself with different makes, models, and packages but also deepened my understanding of various products, helping me restore

cars to their pristine, brand-new condition. My tasks included comprehensive inside and outside detailing, ensuring that every vehicle received meticulous care and attention to detail and most definitely ensuring that my customers are always satisfied.

- Future prospects: vehicle wrapping & Alloys repair.

### **Luton Football Coach - Stockwood Park Academy**

21/10/19

- Shared the love of football by coaching children and teenagers, not just teaching skills but also fostering personal growth.
- Thrived in a fast-paced setting, showcasing flexibility and excellent communication skills to connect with players of all ages and abilities.
- Formulating tactical plays & Identifying weakness & strengths as well as aiding with character building for the least confident young people.

### **Education:**

- GCSEs, Cardinal Newman Catholic High School, Bedfordshire
- English: Grade (5,5\*)
- Math: Grade (4\*)
- Science: Grade (4,4\*)
- French: Grade (5\*)
- Geography: Grade (3\*)
- Business Studies: Grade (L2 Merit)
- Computer Science: Grade (3\*)
- Religious Education: Grade (4\*) Skills:

#### • Technical Skills:

Python, Microsoft Office, CRM Software, Excel

#### • Soft Skills:

Communication, Teamwork, Positive Attitude, Public Speaking

#### • Language:

English (Fluent), French (Intermediate)

### **Interests:**

- Automotive Enthusiast: Passionate about cars and automotive engineering.
- Gaming, Enjoys relaxing and socializing
- Team Sports, football, basketball, and futsal for exercise and socialization.
- Entrepreneurship, Business, high-performance vehicles and motorsports and most importantly networking,

**Voluntary Work:****Mobile Repair Technician- Assistance**

- I underwent a range of tasks including stocktaking, mobile phone repairs (including screen replacements, battery replacements, and basic charging port repairs), as well as providing assistance aiding customers setting up their handsets etc. Attended various repair locations to serve customers, ensuring their needs were promptly addressed with excellent communication skills and their distress was seen too. Research the latest phones on the market, gaining valuable insight into the industry. This experience provided me with a taste of what it's like to work full-time, honing my skills in multitasking, customer service, and technical knowledge.

**Vehicle Mechanic Mobile - Assistance**

- Provided support during vehicle repairs, aiding the mechanic in tasks such as diagnosing issues, conducting maintenance, and performing repairs as needed e.g Timing belt replacement, Brake fluid change, Brake related issues.
- Stock Management/ Ordering parts: Managed inventory and supplies essential for vehicle repairs, ensuring that necessary parts and tools were readily available for each job