

Demi Lea Daniel
164 Prescott Road
St Helens
Merseyside
WA10 3TU

Demidaniel2@icloud.com

07999462982

Professional Profile

I am confident, hardworking and a very enthusiastic person. I am a highly motivated individual who is eager to learn new skills. I feel I am a good communicator and can work well within a team and under pressure.

(2022-Present) Club Fruit Services

Key Responsibilities

- Money Handling
- Customer Service
- Problem Solving
- Dealing with complaints
- Safe and Aware Driving
- Communication

(October 2018-2022) William Hill

Key Responsibilities

- Customer Enquiries & handling complaints.
- Stock control.
- Ensuring all health and safety and other procedures are always met.
- Dealing with discrepancies and problems from staff and customers.
- Giving guidance and advise about certain criteria.
- On the job training to new staff.
- Upkeep and running of the shop.
- Key holder.
- Dealing with Sensitive information

(December 2016 – October 2018) Convergys

Key Responsibilities

- Using systems to take customers details.
- Taking payments and performing credit checks.
- Working as a team to achieve a goal.
- Working towards stats.

(June 2015-Novemeber 2016) Sports Direct

Key Responsibilities

- Maintaining shop floor is clean and tidy.
- Assisting shoppers to fine the goods and products they are looking for.
- Processing cash and card payments.
- Stock control.

Qualifications

- GCSE Maths (C)
- GCSE Science (D)
- GCSE English (D)
- Level 2 Driving Goods Vehicles
- C + E Licence

References

1. Bethany Hayhurst (Club fruit Services) 07414931614
2. Laura Davies (Convergys) – 07462177994
3. Jaared Bailey (William hill) – 07841630443