



## **Buraq Alshati**

84a City Road, Cardiff CF24 3DD

DOB : 19/06/1996

07732250325 [|borak\\_h2008@yahoo.com](mailto:|borak_h2008@yahoo.com)



Looking for a full-time driving or delivery role where I can apply my background in operating various vehicles, including those that require a Class 2 HGV licence. Focused on making safe and timely deliveries while being a dependable member of the team. Ready to take on new challenges, contribute to improving efficiency, and continue to grow within the role.

## Profile

A dependable and punctual driver with experience operating various vehicles, including vans. Holder of a Class 2 HGV licence, qualified to operate larger vehicles. Known for attention to detail, professionalism, and the ability to manage schedules efficiently. Looking to apply these skills in a new role, contributing to a team and continuing to develop in the driving and logistics field.

---

## Work Experience

### Class 2 Driver

#### Real Wrap, Bristol , avonmouth

#### November 2024 – Present

- Drive an 18-tonne refrigerated lorry across the South West, Midlands, and North West, ensuring timely deliveries of food products.
- Conduct daily vehicle checks and maintenance to ensure the lorry is in optimal working condition.

- Follow pre-planned routes to deliver products efficiently and safely, ensuring customer satisfaction.
- Resolve any delivery issues promptly, maintaining high standards of professionalism in all interactions.

## **Van Driver**

### **Real Wrap, Bristol ,avonmouth**

**May 2024 – November 2024 Present**

- Delivered fresh food products across the South West, Midlands, and North West, Wales , ensuring accurate and timely deliveries.
- Performed routine vehicle checks, ensuring safety and operational readiness of the van.
- Assisted with the loading and unloading of goods, ensuring products were securely transported.
- Worked with the team to optimize routes, reducing travel time and improving delivery efficiency.

## **Home Delivery Driver van**

### **Morrisons, Cardiff**

**May 2022 – September 2022**

- Delivered groceries across South Wales, ensuring orders were accurate and on time.
- Carried out pre-delivery checks to ensure all items were correctly packed and in good condition.
- Assisted customers with heavy or bulky items, ensuring satisfaction with the delivery.
- Coordinated with store staff to address any stock availability issues and ensure smooth deliveries.

# **Food Delivery Service, Van owner moving service (Self-Employed Van Owner & Uber food delivery service)**

## **Cardiff & Surrounding Areas**

**between April 2020 – April 2024**

- Operated my own van, offering delivery and moving services through online platforms, handling bookings and customer inquiries.
- Managed all aspects of the business, including route planning, vehicle upkeep, and customer service, focusing on quality and professionalism.
- Delivered food to customers promptly and efficiently, ensuring high customer satisfaction and repeat business.
- Worked with delivery platforms such as Uber Eats to optimize routes and ensure timely deliveries.
- Coordinated orders and managed customer relations, focusing on delivering excellent service.

## **. Warehouse Operative TimePartner, Emden**

**October 2018 – March 2019**

- Managed stock inventory, picked orders, and maintained warehouse organization.
- Assisted in the preparation and dispatch of shipments, ensuring timely deliveries and proper handling of items.
- Contributed to maintaining a clean and safe working environment, following safety procedures and guidelines at all times.

## **Apprentice Cook**

**Grand Café, Statgarten, Emden**

**June 2016 – May 2018**

- Completed a two-year apprenticeship, combining hands-on kitchen experience with academic learning.
- Supported senior chefs in food preparation and kitchen operations, ensuring high standards.
- Contributed to maintaining inventory, ordering supplies, and ensuring the kitchen was well-stocked and organized.

# Skills

- Proficient in operating a variety of vehicles, from vans to refrigerated lorries, ensuring efficient and safe deliveries.
- Skilled in performing regular vehicle maintenance and checks to ensure vehicles are always ready for the road.
- Holder of a Class 2 HGV licence, qualified to operate larger vehicles.
- Experienced in safe driving and managing routes across various regions, including South Wales, the South West, Midlands, and North West.
- Well-versed in managing delivery and moving services, from planning efficient routes to providing excellent customer service and handling goods with care.
- Strong time management and multitasking abilities, ensuring timely deliveries while maintaining high-quality service standards.

## Key Achievements

- Managed my own delivery and moving service, handling everything from organizing routes to ensuring customer satisfaction, with a focus on reliability and efficiency.
- Earned a Class 2 HGV licence, enabling me to take on more responsibility by driving larger vehicles and expanding my skill set.
- Developed strong, long-term relationships with clients, leading to repeat business and positive referrals.
- Gained experience in maintaining vehicles, performing regular checks, and ensuring everything was in top condition before each job.
- Consistently met deadlines and delivery goals across a range of roles, demonstrating reliability and attention to detail in every task.

## Additional Information

- Languages: English , Detucsh
- Interests: Road safety, traveling, fitness, customer service excellence , history