

Andrew Patch

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Professional Summary

A highly dedicated and adaptable professional with extensive experience across various industries, including **transportation, logistics, manufacturing, and retail management**. Known for being a strong communicator, I pride myself on being friendly and approachable, always willing to champion the achievements of those around me. I am committed to creating an environment where teamwork and mutual respect thrive. My **problem-solving abilities** and **attention to detail** have allowed me to consistently optimise operations and improve **efficiency**. I am passionate about delivering **exceptional customer service** and maintaining high standards, whether working independently or as part of a team. Reliability and a strong work ethic are at the core of my professional approach, ensuring I consistently meet deadlines and exceed expectations.

Key Skills and Strengths

- **Logistics coordination** and **process optimisation**
 - **Customer service** and **team management**
 - **Road maintenance** and **drainage system operations**
 - **Machine operation** and **production processes**
 - **Manual handling** and **safety compliance**
 - **Problem-solving** and **adaptability**
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Professional Experience

HGV/Commercial Road Sweeper Driver

Branwells, Avonmouth

[2022 – Present]

- Operated **HGV vehicles** and **commercial road sweepers** to maintain public and private roadways.
 - Used **gully pipes** to clear drainage systems, ensuring efficient water flow.
 - Conducted regular **vehicle and equipment safety checks**.
 - Adhered to **traffic laws, safety regulations**, and company policies.
 - Maintained detailed logs and reported to supervisors.
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HGV Driver

Gregory Distribution, Weston-super-Mare

[2018 – 2022]

- Transported goods safely and efficiently across designated routes.
- Performed routine **vehicle maintenance** and safety checks.
- Coordinated with warehouse teams for **loading and unloading**.
- Adhered to strict **delivery schedules** and **client requirements**.

HGV Driver

Wrings, Bristol

[2010 – 2018]

- Delivered **industrial and commercial loads**, ensuring safe transport.
- Optimised **route planning** to meet deadlines and reduce fuel costs.
- Monitored **vehicle performance** and reported issues.

Machine Operator and Loader

Burnet & Hillmans, Wroughton

[1988 – 2010]

- Operated **heavy machinery** for material handling and production.
- Supervised **loading operations** for safety and efficiency.
- Maintained and repaired equipment to minimise downtime.

Milkman

Unigate, Weston-super-Mare

[1986 – 1988]

- Delivered **dairy products** to residential and commercial clients with a focus on timeliness and **customer satisfaction**.
- Managed **delivery schedules** efficiently, ensuring that all routes were completed on time and customer requirements were met.
- Developed strong relationships with customers, offering tailored solutions to meet their specific needs, resulting in increased **customer loyalty** and satisfaction.
- Handled **cash transactions** and maintained accurate records of deliveries and payments.
- Monitored **stock levels** and provided feedback to the management team on customer preferences and stock shortages.

Retail Manager/Relief Manager

Kiosk, South West

[1982 – 1986]

- Managed daily operations of **retail outlets**, overseeing **stock control**, **cash handling**, and staff supervision to ensure smooth store functionality.
- Implemented **sales strategies** that improved store performance and **customer engagement**, contributing to consistent sales growth.
- Trained and mentored a team of staff, ensuring high levels of **customer service** and compliance with store procedures.
- Managed **inventory** and supplier orders, maintaining optimal **stock levels** and minimising waste.
- Addressed **customer inquiries** and resolved complaints quickly, ensuring a positive shopping experience and maintaining **customer loyalty**.
- Regularly assessed the store's layout and product displays to improve sales and create an appealing shopping environment.

Fibreglass Production Operator

Dewey Waters, Wroughton

[1976 – 1982]

- Produced **fibreglass components** following technical specifications.
- Operated equipment for **moulding** and **curing processes**.
- Identified defects and ensured **quality control**.

Education and Qualifications

- **CSCS Labourer Card** (Expires October 2027)
- **Churchill Academy & Sixth Form**, Secondary school Education

Additional Information

- Committed to **professional development** and operational safety.