



# Ali Ekhtisham

Experienced Delivery Driver with a demonstrated history of working in the logistics and transportation industry. Skilled in cargo handling, responsible driving, and route management, ensuring timely and safe deliveries. Proven ability to handle customer inquiries, resolve complaints, and maintain high levels of punctuality and reliability. Adept at order management and collaborating with teams to meet productivity targets. Strong background in warehouse operations, including heavy lifting and forklift operation. Committed to maintaining vehicle safety standards and compliance with UK highway code. Career goal: To leverage extensive experience in a challenging role within a dynamic logistics company.

Responsible Driver skilled at navigation and providing efficient, on-time deliveries. Possesses comprehensive visual memory and excellent sense of direction.

Customer-oriented Driver able to maintain thorough and accurate records and notes to keep management informed of delivery progress.

Dependable and service-focused Courier motivated to deliver consistent, prompt and courteous service. Reliable and energetic professional.

## CONTACT

📍 Seaham, Durham, SR7 7QZ

📞 07472369322

✉️ Alihtasham667@gmail.com

## SKILLS

- Cargo handling
- Tractor-trailer driving
- Order management
- Responsible driving
- Loading and unloading
- Doubles and Triples specialist
- Time management skills
- Route management
- Overnight deliveries
- Heavy lifting
- ID verification
- Over-The-Road (OTR) trucking
- Customer Service

## LANGUAGES

English: C1  
Advanced

Ukraine : A1  
Beginner

Urdu: C2  
Proficient

Punjabi: C2  
Proficient

## HOBBY AND

## EXPERIENCE

### Delivery Driver

Amazon - Newcastle, England

10/2024 - Current

- Answered customer questions regarding shipments, quotations and Estimated Time of Deliveries (ETDs).
- Handled merchandise carefully to provide safe delivery.
- Obtained signatures needed to complete and process paperwork upon deliveries.
- Met and surpassed productivity targets and quality standards.
- Operated motor vehicle safely and in line with UK highway code.
- Resolved customer complaints and adjusted orders to satisfaction post-delivery.
- Obtained signatures on invoices and credits to maintain compliant documentation.
- Completed daily pre-departure inspection checklist before every shift.
- Checked vehicle's fluid levels and tyre pressure, promptly scheduling any required repairs.
- Loaded vehicle, properly securing items to prevent load shifting and damage during transportation.
- Notified management of vehicle safety concerns and issues.
- Verified each delivery against shipping instructions before delivering to customers.
- Inspected and maintained gas, oil and water levels as well as tires, lights and brakes.
- Engaged clients to create rapport and established long-term customer relationships through prompt and courteous service.
- Mapped out driving routes ahead of time to determine fastest route.

## INTERESTS

I like to explore new things

I like travelling

I also have interest in sport

I play cricket as a all rounder.

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## CERTIFICATIONS

- HGV C+E Licence
- CPC card
- Techo card

- Collaborated with dispatch and warehouse teams to ensure smooth operation and timely dispatch of goods.
- Delivered goods to customers' premises within set timeframes, maintaining high levels of punctuality and reliability.

### *Order Taker*

Grill n chill - Peterlee, England

- 01/2023 - Current
- Located and traced shipments by contacting different departments to check on order status.
  - Answered incoming calls, outlined available products and took and submitted order information to internal staff to prepare and package selected items.
  - Computed order-related statistics and generated reports outlining sales achieved against set targets for performance tracking.
  - Collaborated with kitchen and delivery staff to guarantee timely preparation and dispatch of orders.

### *Warehouse Operator*

TJ morries - Southampton, England

- 12/2023 - 02/2024
- Restocked shelves with strict attention to detail, utilising time management and organisation skills to maximise efficiency.
  - Identified and removed damaged products, quickly replacing items with quality stock to minimise customer delays.
  - Picked orders to meet productivity targets.
  - Reported missing or damaged items to management, quickly resolving stock issues to maintain production line efficiency.
  - Transferred materials weighing up to 10kg above head using safe manual lifting techniques.
  - Carried out day-to-day warehouse duties with care and attention, maintaining compliance with safety standards.
  - Transported pallets and heavy stock using forklift equipment.

### *Warehouse Operator*

Polystar plastic - Southampton, England

- 07/2023 - 12/2023
- Restocked shelves with strict attention to detail, utilising time management and organisation skills to maximise efficiency.
  - Identified and removed damaged products, quickly replacing items with quality stock to minimise customer delays.
  - Picked orders to meet productivity targets.
  - Reported missing or damaged items to management, quickly resolving stock issues to maintain production line efficiency.
  - Transferred materials weighing up to 10kg above head using safe manual lifting techniques.
  - Transported pallets and heavy stock using forklift equipment.

### *Taxi Driver*

Bolt - Kyiv, Ukraine

- 11/2021 - 07/2022
- Maintained a clean and comfortable vehicle environment for optimal passenger satisfaction.
  - Facilitated transport for individuals with special needs, including use of wheelchair accessible vehicles.
  - Managed financial transactions with passengers, including fare collection and providing change.

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## EDUCATION

10/2024 - 11/2024

CPC Driving

RTP - Billingham , England

07/2016 - 12/2020

Master in computer science Computer science

Superior university - Lahore, Pakistan

03/2024 - 04/2024

High field level 2 in warehousing and storage principle

Warehouse

New college durham - Durham, England

03/2024 - 04/2024

Level 1 introduction to warehousing Warehouse

New Durham college - Durham, England

02/2024 - 04/2024

Highfield level 2 in driving goods vehicles Driving

New college durham - Durham, England